

## SWELL SME Survey

1. How many staff do you employ?

[open box]

2. What type of business is your SME?

[open box]

3. How long has your business existed at this location?

[open box]

4. Is your staff training provided (please tick all that apply)

a) within business

b) externally

c) n/a

5. Has your business used your local learning centre?

a) yes

b) no (If no, please go to question 8)

6. If you have used your local learning centre, please tell us what for.

[open box]

7. How would you rate the following at your local learning centre:

a) Competence of tutors	very good	good	poor	very poor
b) Quality of courses	very good	good	poor	very poor
c) Costs of courses	easily affordable	affordable	expensive	very expensive
d) Are courses provided at a time suitable to your business?	Always	most of the time	rarely	never

Please go to question 10.

8. If you have not used your local learning centre, please tell us the main reason why not:

[open box]

9. Which of the following would make your local learning centre attractive to you? (tick all that apply)

a) Relevant courses

b) Affordable courses

c) Courses provided at suitable times

d) Professional certification

10. Do you have any other comments?

[open box]

11. Would you be willing to take part in further research?

Yes  No

*(if yes please confirm address)*

**Thank you for answering our questions!**